

Invoice Split

Special terms and conditions (Organisation)

1. System

- 1.1 The Invoice Split option is activated on the SIM cards assigned to the holder of the Mobistar contract, depending on the circumstances an employer (hereinafter referred to as "Organisation"), in the context of his Mobile Service agreement with Mobistar.
In the Invoice Split contract, the Organisation indicates the Invoice Split cards as well as the users of these Invoice Split cards, depending on the circumstances employees of the Organisation (hereinafter referred to as "the User").
- 1.2 In case of the Invoice Split option both the Organisation and the User must sign a Mobile Service agreement and an Invoice Split contract.
- 1.3 The Organisation determines the amount or the percentage of the invoice amount he shall pay for a certain User, group of Users or type of call in the Organisation's Invoice Split contract. This amount or this percentage applies for at least 6 months before it can be changed at the Organisation's request. Only the Organisation is able to request changes. The change will be effective as of the next invoice period. If the Organisation terminates the Invoice Split contract for one of the Users, irrespective of the reason, it reserves the right to keep the mobile number.
- 1.4 If the actual costs of the monthly invoice of one of the Users are lower than the monthly amount determined by the Organisation, the Organisation shall only pay the actual costs. All costs that exceed the predetermined amount shall be charged to the User.
- 1.5 If the 'Rollover option' is activated and the actual costs of the User's monthly invoice are lower than the monthly amount determined by the Organisation, the Organisation shall still pay the agreed costs for that month on the understanding that the difference will be credited for the User for the next month. The resulting User credits are not limited in time but are limited to an amount of the monthly amount payable by the Organisation.

2. Invoicing

User

Every User receives a monthly invoice to the address he/she specified (invoice address). This monthly invoice provides an overview of all costs, a detailed overview of the communications - if this option was selected - and the amount payable by the User.

Organisation

The monthly invoice received by the Organisation specifies the costs it will pay directly to Mobistar for its respective Users.

Invoicing of 'Third Party Services'

'Third Party Services' are calls or messages to special numbers for games, ringtones, chat and other services that are made available by these special numbers.

Amounts owed by the User for the use of 'Third Party Services' are not included in the monthly fee allocated to the User and paid by the Company to Mobistar, but are blocked or payable in full by the User to Mobistar.

3. Detail of the User's communications

At the Organisation's request Mobistar will notify the details of the User's communications, corresponding with the part payable by the Organisation. The Organisation undertakes to apply the laws on the protection of privacy. The Organisation is responsible for every complaint and/or request formulated by a User regarding this.

4. Non-payment

Non-payment by the User or Organisation shall be treated in accordance with the applicable general Mobistar Mobile Service contract terms and conditions. When non-payment is determined by one of the parties involved in the Invoice Split, Mobistar reserves the right to suspend the SIM card, in accordance with the general contract terms and conditions. In case of non-payment by the User, Mobistar is entitled to recover the total owed amount from the Organisation, which undertakes to pay this amount.

5. General

No rights can be derived from the Invoice Split contract for the Users vis-à-vis Mobistar. The contract concluded with the User is an additional agreement to the contract concluded between the Organisation and Mobistar.

The Invoice Split contract is part of the general contract terms and conditions applicable to the Mobile Service Mobistar provides. In case of contradiction the Special terms and conditions of the Invoice Split have priority over the general contract terms and conditions.